

CANCELLATION & TERMINATION POLICY

TERMS & CONDITIONS

If you cancel an appointment giving more than 24 hours notice there will be no fee charged

If you cancel an appointment at short notice i.e. on the day of the appointment and your slot is not filled, you may be charged the standard fee or at the therapist's discretion.

If you fail to attend an appointment giving no notice of cancellation, the full fee will apply.

PLEASE NOTE THAT IF YOU CANCEL APPOINTMENTS ON A FREQUENT BASIS UNFORTUNATELY YOUR CHILD'S THERAPY MAY HAVE TO BE TERMINATED.

TERMINATION OF REGULAR TREATMENT

TERMINATION OF TREATMENT REQUIRES A FOUR WEEK NOTICE PERIOD AND CAN BE SERVED BY EITHER PARTY – CLIENT OR THERAPIST